

COMMINSURE'S CLAIMS

We are in the business of paying claims, and pay all genuine claims as soon as possible. In 2017 we paid over \$1 billion in claims under our retail, direct and group insurance policies.

TRAUMA COVER

Claims by gender

Male	Female
56%	44%

Claims by age

<=35	36-45	46-55	56+
8%	19%	38%	35%

Main conditions

Cancer	47%
Cardio-vascular	18%
Musculoskeletal	3%
Accident	3%
All other conditions	29%

\$94 million

705 claims

INCOME PROTECTION

Claims by gender

Male	Female
56%	44%

Claims by age

<=35	36-45	46-55	56+
34%	24%	27%	15%

Main conditions

Accident	16%
Musculoskeletal	8%
Mental Health	8%
Cancer	6%
Cardio-vascular	2%
All other conditions	60%

\$270 million

13,688 claims

\$423 million

3,523 claims

LIFE COVER

Claims by gender

Male	Female
58%	42%

Claims by age

<=35	36-45	46-55	56+
10%	13%	27%	50%

Main conditions

Cancer	36%
Cardio-vascular	15%
Accident	5%
All other conditions	44%

TPD COVER

Claims by gender

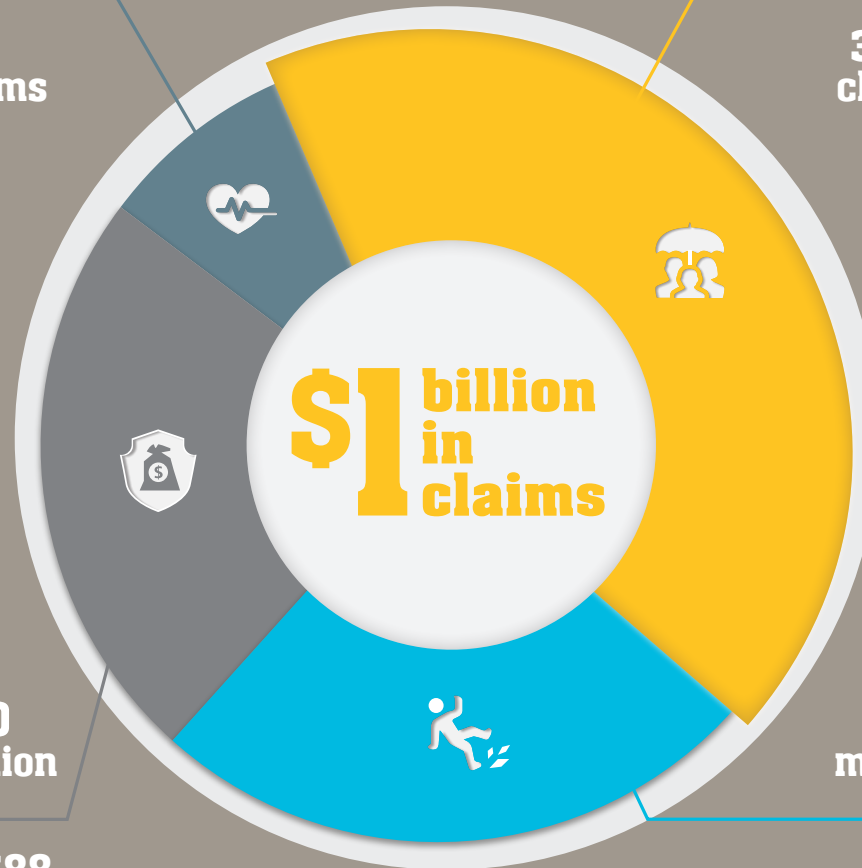
Male	Female
63%	37%

Claims by age

<=35	36-45	46-55	56+
15%	24%	36%	25%

Main conditions

Musculoskeletal	23%
Accident	19%
Mental Health	18%
Cancer	8%
Cardio-vascular	6%
All other conditions	26%



For more information about claims, including real life claim stories, visit www.commbank.com.au/personal/insurance/claims

Important information

This document has been prepared by Comminsure, a registered business name of The Colonial Mutual Life Assurance Society Limited ABN 12 004 021 809 AFSL 235035 (CMLA). CMLA is a wholly owned but non-guaranteed subsidiary of Commonwealth Bank of Australia ABN 48 123 123 124. Current as at February 2018.

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Comminsure

