

# We're here to pay claims



**\$72m**

Total incurred claims liabilities in financial year 2017

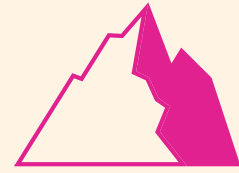


**600**

Customers and their families paid benefits

**25%**

IP claimants engaged in rehabilitation compared with an industry average of 6%\*



Highest capital coverage ratio of Australian registered life insurers



**\$189.5m**

Life insurance inforce premium



**\$371m**

Net assets in capital reserves including

**\$98m**

in cash reserves

## LifeSolutions

**Swiss Re 75%**

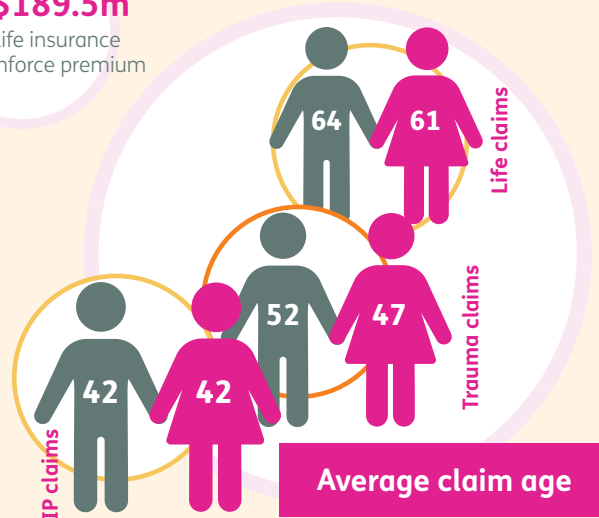
LifeSolutions portfolio is reinsured with Swiss Re

### Planner Satisfaction

No. 1 for overall planner satisfaction by Investment Trends<sup>^</sup>

**ZERO**

Litigations or investigations



Average claim age

### Breakdown of claims lodged in FY17



\*As as at 30 June 2017.  
<sup>^</sup> Investment Trends 2017 Planner Risk Report

## Award-winning products and services

ClearView is the proud winner of awards from Canstar, CoreData, Investment Trends, Dextx&r and Money Magazine.

- **Canstar Life Insurance 2017**  
National winner Outstanding Value, LifeSolutions
- **CoreData Licensee of the Year 2017**  
Overall winner, Matrix Planning Solutions
- **Investment Trends Planner Risk 2017**  
Overall adviser satisfaction
- **Money Management / Dextx&r Life Insurance 2017**  
Risk Company of the Year Finalist
- **Money Magazine Best of the Best 2017**  
Income protection, LifeSolutions



2017 Planner Risk Report  
Overall Satisfaction

